

IPI Voice Services

Product Sheet

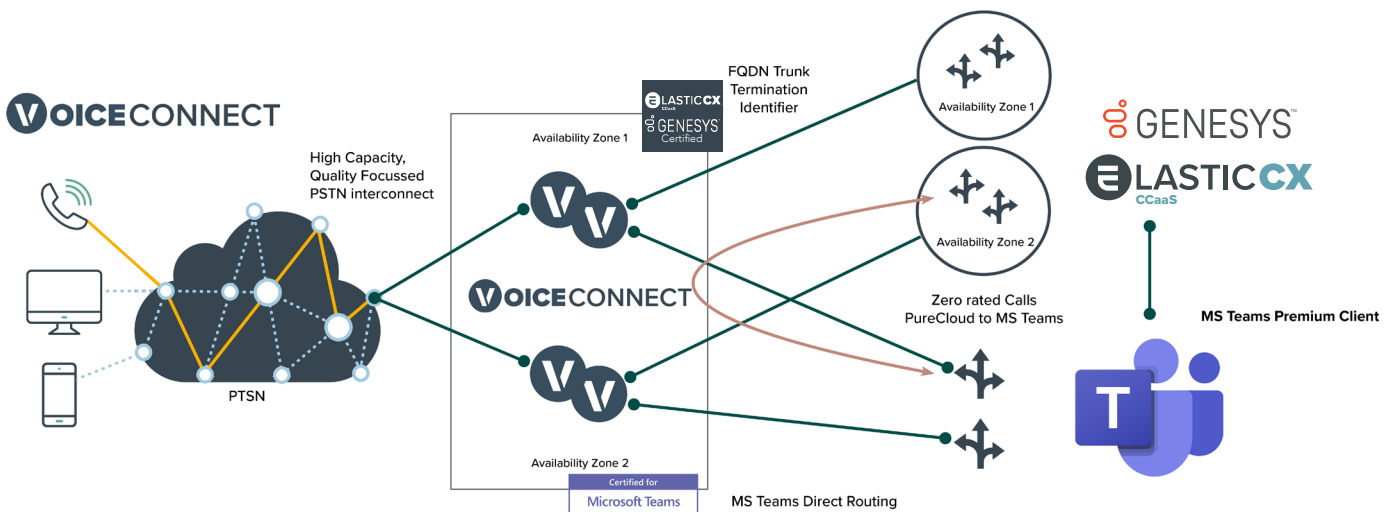
VOICECONNECT

Optimise communications, maximise savings

In today's dynamic business environment, companies often face challenges imposed by their network operators when managing call routing and telephony services. IPI's Voice Services empowers businesses to take control of their telephony operations and break free from these constraints.

At IPI, we are more than a VOIP provider. We can help to optimise your voice services to ensure that you can connect to your customers with ease, all within a flexible infrastructure that adapts to your needs and could potentially save you money.

Our 'Voice Connect' Service connects your IP-enabled PBX/Gateway to the PSTN via high-availability Session Border Controllers using the SIP signalling protocol for both geographic and non-geographic numbers.



The Benefits

The overlay of our ElasticNGN services provides online access to a full range of call routing, monitoring and management tools, empowering your business with the perfect customer service.

✔ Adaptability

Inbound accommodates both geographic (01/02) and non-geographic (08/03) numbers, providing flexibility and accessibility.

✔ Call control

Harness the full potential of our advanced suite of online tools for call routing, monitoring, and management, empowering you with complete control of your customer services.

✔ Business resilience

Whether it's an unforeseen disaster or a simple operational hiccup, we have you covered.

✔ Simplicity

It's user-friendly, enabling quick setup via an intuitive web interface, accessible from any device.

✔ Improved Marketing

Elevate your marketing efforts by utilising our advanced call statistics to measure advertising productivity and ROI (Return of investment) effectively.

Explore our cost savings calculator

Our cost savings calculator is designed to help you visualise the potential savings on both inbound and outbound calls. By exploring this tool, you can gain insights into how optimising your communication channels can maximise your savings.

Click [here](#) to explore our cost savings calculator now and discover the possibilities



TAKE THE NEXT STEP

IPI enables brands to meet their digital transformation goals with creative and innovative Contact Centre, Cloud and Connectivity services and solutions, which are proven to drive exceptional customer and employee experiences, as well as better business outcomes and increased revenues.



0118 918 4600



enquiries@ipintegration.com



<https://ipintegration.com>



**Exceptional
Customer
Contact**

